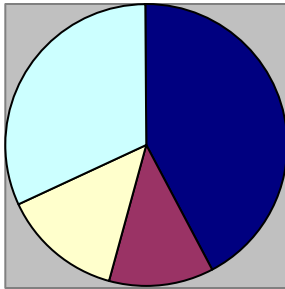


# Concerned, Inc. 2009 Outcome Measurement Report

## Client Services Provided by Concerned, Inc.



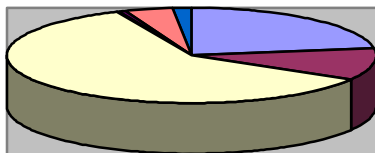
- Organizational Employment - 94  
(Work Services)
- Community Employment - 26
- Adult Day Services - 31  
(Day Habilitation)
- HCBS Residential Services - 71

Concerned, Inc. evaluates the quality of its programs annually. Surveys are collected from persons served, families, referring agencies, businesses, and other stakeholders. Data collected is then measured and compiled into an annual report. The report for 2009 produced a positive outcome for Concerned, Inc. with 90% of all stakeholders scoring the quality of their services received with an excellent or good rating.

**The mission of Concerned, Inc. is to empower people to obtain their highest level of independence.**



## Consumer Diagnosis



- Mental Retardation
- Mental Illness
- Dual Diagnosis
- Physical Disability
- Elderly
- Developmental Disability
- Brain Injury
- \*Other

## Funding Sources

### Counties:

Audubon	Linn
Cass	Mahaska
Cherokee	Marion
Crawford	Monona
Dallas	Muscatine
Greene	Polk
Harrison	Pottawattamie
Ida	Shelby

### Schools:

Harlan Community Schools, AHST  
Iowa Western Community College

### Other Programs:

Medicaid - *HCBS Waiver – BI, E, IH, ID, & Habilitative*, Iowa Department of Vocational Rehabilitation (IVRS), & Private Pay

## Ages of Persons Served

6-17 Years	1
18-54 Years	203
55+ Years	18