

CONCERNED, INC.
Community Employment Services 2017
SATISFACTION SURVEY FOR CLIENTS

Name: _____

Date: _____

Please rate each of the following statements below concerning your “community job” and the services you receive from the Community Employment Services Department.

Statement	Yes	No	I don't know
1. Do you feel safe with the staff that work with you?			
2. Do you feel that your job coach spends enough time with you?			
3. Do you feel that staff assist you in meeting your goals?			
4. Do you feel that you were able to choose where you wanted to work?			
5. I am happy with the amount of money I earn at this job.			
6. Do you feel you get the support you need to maintain your job?			
7. I have reliable/affordable transportation available to get me to and from work.			
8. I can perform my job duties by myself.			
9. My coworkers help me when I have problems or questions about my job.			
10. I lead my Person-Centered Plan and choose my goals.			
11. Do you feel that Concerned, Inc. has rules in place to be sure that this agency is doing the right thing?			
12. Do you feel as though Concerned, Inc. follows these rules?			
13. Do you feel Concerned, Inc. does the right thing for members regarding providing services?			
14. If you need help from staff, do they help you?			

15. If “No” to any of the above questions, please explain: _____

16. Why do you choose to receive services from Concerned, Inc.? _____

18. Are there any accommodations you need from Concerned, Inc. at this time?

19. How do you rate our services overall? **EXCELLENT** **GOOD** **FAIR** **POOR**

20. Would you recommend our services to a friend or family member who needs services? **YES** **NO**

21. Do you have any other questions or comments that we can help you with at this time? _____

Thank you very much for taking the time to fill out this questionnaire. Your input is extremely important to us. We will use this information to continue providing quality services to you now and in the future.

, Community Employment Coordinator